**Page ID**:**2.4 Specify**

**Primary Content**

**Title**

Enter the **page title** here (REQUIRED).

**Specify**

**Page Content**

Enter the **content** here (REQUIRED).

**The Specify phase ensures that design solutions are mutually agreed upon and clearly articulated to the production team.**

A crucial aspect of the Specify phase is ensuring the stakeholders are involved in the reconciliation process. Requirements derived from the user, the stakeholder, and the limitations of technology can (and often do) conflict. In these cases, priorities must be assigned to the requirements with agreement from all parties.

The Specify phase has the following objectives:

* **Specify user needs.** These are features that can be stated independently of any particular design solution. For example, a healthcare provider needs lab results entered into their patients’ records, or data entry needs to occur while seeing patients in their homes.
* **Specify user requirements.** These include interaction requirements and use-related quality requirements. Interaction requirements are the choices and inputs that users must execute to achieve task goals. Use-related quality requirements are metrics tied to the human-centered quality objectives outlined in the Plan phase. These can be considered success criteria. Examples include measures of accuracy (error rates) and efficiency (task completion time).

Common methods and activities used in support of these objectives are: Cost-Benefit Analysis and Creation of a product requirements document.

To browse a complete listing of methods, please see our Methods page.

**Excerpt**

Summary text for WordPress

The Specify phase ensures that design solutions are mutually agreed upon and clearly articulated to the production team.